

## PRESIDENT'S REPORT

2016 was an extremely busy and productive year for Texas Bridge Credit Union. We embarked on numerous initiatives to benefit our greatest asset, the members we serve each day. The year began with the completion of our Gollihar office renovation and culminated with the approval of our rebranding to Texas Bridge Credit Union. As we continue to grow our credit union, this new name will allow us to more effectively communicate that membership as well as our great products and services are available to those in our community.

We also implemented a variety of new services including our mobile application, home mortgages through SWBC, student loans through Sallie Mae and discounted insurance products through CUFG. We also successfully changed Credit Life and Credit Disability carriers to provide additional coverages on our member's loans at competitive prices.

This year, our commitment towards continuous improvement in the products and services we offer you is demonstrated by the issuance of the chip-enabled Debit MasterCard to help reduce fraud and a much more user-friendly website. Additional improvements that are forthcoming include an instant issue debit MasterCard, enhanced checking account products and a fully revamped credit card program.

As with every business, we experienced many challenges this past year and successfully overcame them with the support of our staff and Board of Directors. I couldn't be more proud of our team's perseverance, dedication and 'can do' approach to resolving these challenges. It should also be noted that we had no staff turnover in 2016 which underscores their commitment to this credit union and our membership.

Our team will continue to be challenged with increasing regulatory burdens and compliance mandates with audits being conducted throughout the year. Cybersecurity continues to be a priority for our staff as we work to enhance security, maintain the privacy of member's data and implement robust security testing and controls. Be assured that the integrity of your personal data and financial information remains a priority.

It is with great pride that I can say the financial condition of Texas Bridge Credit Union is sound. We remain well-capitalized. Both our assets and net income increased in 2016 and a decline in loan losses helped improve our bottom line.

As President of Texas Bridge Credit Union, I would like to thank the outstanding employees and Board of Directors for their support in 2016 and over these many years. To our members, I appreciate the confidence, loyalty and trust you have placed in our credit union.

Regards,



**David L. Brooks**  
President



## MEMBERSHIP REPORT

In 2016, our total membership decreased from 6,825 to 6,620. Our field of membership includes:

- Employees of the City of Corpus Christi
- Persons receiving retirement, pension or other benefits as a result of prior employment by the City of Corpus Christi.
- Spouses of persons deceased while within the field of membership.
- Family members as defined in board policy.
- Employees of the Port of Corpus Christi Authority.
- Employees of Medina Engineering and Surveying.
- Members of the Pan American Golf Association.
- Employees of the Corpus Christi Foundation Repair Company.
- Eligible groups of employees or members of companies or associations located within ten miles of the Credit Union's office.
- Persons who live, work or attend school and businesses in Nueces County

## ARTICLES OF INCORPORATION & BYLAW AMENDMENTS

The Credit Union Articles of Incorporation were amended and approved by the Board of Directors on August 29, 2016 and approved by the Credit Union Commissioner on October 31, 2016. The purpose of the amendment is as follows:

- 1) Chapter I, Section 1.01, of the bylaws were amended. It reads as follows: The name of this credit union shall be Texas Bridge Credit Union.
- 2) The Articles of Incorporation were amended. It reads as follows: The name of this credit union shall be Texas Bridge Credit Union.

The amended bylaws became effective upon approval by the Commissioner and supersedes all previous bylaws and amendments.

## CREDIT COMMITTEE REPORT

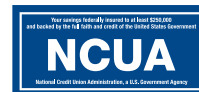
During 2016 loans increased by \$75,775 or .25%. This included financing for new and used vehicles, boats and RVs, vacations, education, home improvements, home equity, member business loans, overdrawn share draft accounts and personal expenses. As of December 31, 2016 there were 2,691 loans outstanding totaling \$29,381,410 and another \$840,210 in MasterCard loan balances representing 432 accounts. Combined, there are 3,123 loans outstanding totaling \$30,221,620.

### Texas Bridge Credit Union

2140 Gollihar Rd., Corpus Christi, TX 78416

3131 Holly Rd., Corpus Christi, TX 78415

[www.txbcu.com](http://www.txbcu.com)



## BOARD OF DIRECTORS

**John Valls**  
Chairman  
Term expires 2018

**Roland Barrera**  
Vice-Chairman  
Term expires 2017

**Armando Chapa**  
Secretary/Treasurer  
Term expires 2018

**Eugene Hernandez**, Director  
Term expires 2018

**Lou Villagomez**, Director  
Term expires 2019

**Eddie Martinez**, Director  
Term expires 2017

**Tommy Cabello**, Director  
Term expires 2017

No honorary or advisory board members were appointed by the Board in 2016.

## STAFF

**David Brooks**, President

**Mark Avelar**, Executive Vice President

**Christine Hinojosa**, Vice President Accounting

**Debra Miller**, Loan Manager

**Katie Dominguez**, Member Service Manager

**Maria Mendez-Igou**, Teller Manager

**Samantha Alarcon**, Member Services

**Glenda Badgett**, Assistant Vault Teller

**Candice Elizalde**, Accounting Operations

**Linda Garcia**, Assistant Vault Teller

**Cindy Garibay**, Teller Services

**Tracy Hines**, Member Services

**Carl Manning**, Collections

**Yolanda Montalvo**, Loans/Special Services

**Laura Montes**, Loan Officer

**Lisa Moreno**, Member Services

**Mary Alice Pizana**, HR Generalist

**Georgina Rojas**, Vault Teller

**Katherine Rojas**, Receptionist/Admin Support

**Virginia Salazar**, Loan Officer

**Sally San Miguel**, Teller Services

**Cheryl Summers**, Supervisor Teller Services

**Darlene Thomson**, Teller Services

**Zoraida York**, Teller Services

One change in Senior Management staff was promoting Christine Hinojosa, Vice President Accounting, in 2016.



2016 ANNUAL REPORT

## REPORT FROM THE CHAIRMAN

It continues to be an honor and privilege to serve as your Chairman for Texas Bridge Credit Union. I'm fortunate to work with a Board of Directors who share a common vision: constantly improve the products, services and the financial well-being of this credit union. In 2016, we challenged the employees of Texas Bridge Credit Union to make good on this vision. Through their efforts, we rebranded our name, launched a myriad of new products and services while also improving our bottom line.

First was our name change from Corpus Christi City Employees Credit Union to Texas Bridge Credit Union. This rebrand was done in name only as our ownership, management and employees remained the same. This name change was done primarily to communicate more effectively that we can serve anyone who lives, works or attends school in Nueces County. This will allow us to continue to grow and maintain our culture and personal service you have come to enjoy.

In 2016, we launched our mobile application (Texas Bridge CU) that allows members to view their finances on their smart phone, tablet or similar device. This secure application also provides the opportunity to check balances, transfer funds, remotely deposit paper checks, pay bills, locate nearby ATM's and manage their debit card all in one convenient location.

Additional products in services that were introduced last year include home mortgages through a partnership with SWBC, insurance products through CUFG insurance and student loans through Sallie Mae. We continue to listen to our membership's needs and these products are a result of that feedback.

We also began work towards launching the new EMV chip-enabled Debit MasterCard that was introduced in early 2017. This new technology offers an additional layer of safety and security while also helping to reduce fraud. Furthermore, work commenced on our newly designed website that was recently launched and provides a modern look and compatibility for today's mobile devices.

In addition to serving our members, we continue to serve our community as we have done for more than 65 years. Our Board, management and employees volunteered or helped raise funds for many non-profit organizations including, Driscoll Children's Hospital, American Cancer Society, United Way, Big Brothers/Big Sisters and many more. We also continue to support the dream of higher education by providing college scholarships as well.

Thank you for this opportunity to serve Texas Bridge Credit Union as your Chairman. It's a labor of love for myself, our Board of Directors and our exceptional employees to continue to provide our membership the financial tools they need.

Sincerely,



**John Valls**  
Chairman

## BALANCE SHEET

Assets	2015	2016
Loans to Members	30,145,845	30,221,620
Allowance for Loan Loss	-220,250	-165,341
<b>Net Loans</b>	<b>29,925,595</b>	<b>30,056,279</b>

Cash	1,736,524	1,513,196
Investments	17,618,940	19,655,144
NCUSIF Deposit	452,361	496,265
Accrued Interest Rec.	89,151	82,754
Property & Equipment	2,270,952	2,605,066
Other Assets	131,746	392,951
<b>Total Assets</b>	<b>52,225,269</b>	<b>54,801,655</b>

Liabilities & Equity	2015	2016
Dividends Payable	48,183	48,328
Other Liabilities	332,373	451,002
Member Deposit Accounts	47,425,577	49,651,438
Regular Reserves	549,177	549,177
Undivided Earnings	3,869,959	4,101,710
<b>Total Liabilities &amp; Equity</b>	<b>52,225,269</b>	<b>54,801,655</b>

## ANNUAL AUDIT REPORT

A Supervisory Committee review was performed by Credit Union Resources, Inc. Financial and Technology Services Department, as of July 31, 2016, to verify the accuracy of your credit union's records in accordance with requirements set forth in the Credit Union Laws and Regulations.

The auditors examined or tested accounting records and other supporting evidence and made a general review of the system of internal controls. Comments and recommendations were presented for the Board and management's attention.

Credit Union Resources, Inc. performed a 100% negative verification of member's accounts as of September 30, 2016. Our regulatory agency, the Texas Credit Union Department, performs annual examinations to review the credit union's financial condition and to determine if it is in compliance with state and federal rules and regulations. Examiners from the National Credit Union Administration (NCUA) may participate in these exams. The last examination was conducted for the period ending September 30, 2016. Additional audits and reviews are also conducted as required by law.

## STATEMENT OF INCOME

Operating Income	2015	2016
Interest from Loans	1,925,197	1,769,691
Income from Investments	127,951	161,141
Fee Income	844,323	913,783
Miscellaneous Income	112,757	72,296
<b>Total Operating Income</b>	<b>3,010,228</b>	<b>2,916,911</b>

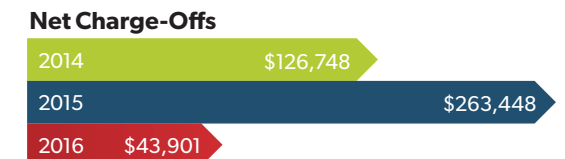
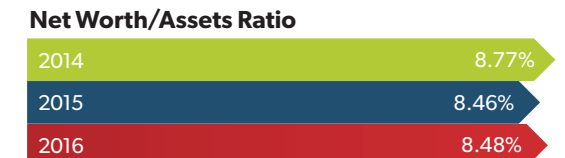
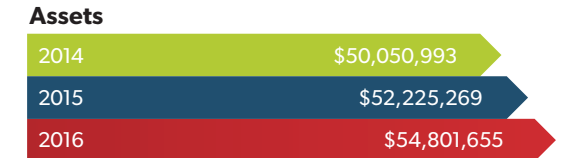
Operating Expense	2015	2016
Compensation	934,125	997,668
Benefits	233,666	275,517
Travel & Conference	54,125	53,441
Association Dues	20,384	17,967
Office Occupancy	199,954	215,162
Office Operations	410,606	391,212
Education & Promotion	95,583	95,128
Loan Servicing Expense	60,906	36,578
Professional & Outside Services	269,570	248,093
Members' Insurance	0	0
Supervision/Exam	10,249	9,494
NCUA Insurance Assessment	0	0
Cash Over/Short	75	294
Annual Meeting	13,200	10,800
Misc. Operating	64,834	50,639
<b>Total Operating Expenses</b>	<b>2,367,277</b>	<b>2,401,993</b>

<b>Provision for Loan Losses</b>	<b>303,750</b>	<b>-11,750</b>
<b>Provision for S/D Losses</b>	<b>11,950</b>	<b>-1,500</b>

<b>Income Before Dividends and Extraordinary Items</b>	<b>327,251</b>	<b>528,168</b>
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Dividends	2015	2016
Interest-Borrowed Money	28	0
Non-Operating/Extraordinary Items		
Disposition of Fixed Assets	0	0
Gain(Loss) Investment	0	0
NCUA (Loss) Write Down	0	0
<b>Net Income (Loss)</b>	<b>27,999</b>	<b>231,751</b>

## FINANCIAL TRENDS



## 2016 DEPOSITS

